

CANNERY PIER HOTEL & SPA

Dear Loyal Guests and Friends,

We are all living and adjusting to uncertain times during the COVID-19 situation. We wanted to share an update on how the Cannery Pier Hotel & Spa is responding. The health and safety of our valued employees, guests and community is always our top priority. The hotel is following all guidelines for businesses issued by the Centers for Disease Control for Covid-19. We are absolutely committed to operating a safe and well-maintained environment, and we will continue to watch for new information and guidance from public health authorities and adjust our approach as needed.

The hotel is currently open, but with important changes to comply with the CDC recommendations for safety. Because the situation is complex and evolving rapidly, our plans may change. If they do, we will let you know.

Here are the safety precautions taking place at the hotel:

- Our facilities team has stepped up their routine cleaning procedures to ensure that high-touch surfaces, such as doorknobs, elevators and sink handles, are sanitized multiple times per day with disinfectant.
- We are increasing our standard, cleaning and frequency service for rooms, carefully disinfecting phones, remotes, key cards, lamps, etc.
- We are ensuring that our retail and all food and beverage operations continue to maintain their usual high cleaning standards.
- We are encouraging our teams in all areas of operations to monitor their health and take precautionary measures.
- Breakfast Adjustment
 - Guests will be provided with a daily breakfast bag to go with individually wrapped items.
- Temporarily Discontinued Services
 - Social Hour.
 - Vintage Chauffeur Car Service.
 - Spa and workout facilities

As human, we have a natural curiosity of the world and connecting with people. When you are ready, our staff is here to welcome you. We hope our beautiful hotel and its peaceful river and bridge views can bring you a touch of joy and inspiration during this difficult time.

If you have questions please call us at 503-325-4996 or email at reservations@cannerypierhotel.com.

Be Well,
Cannery Pier Hotel & Spa Team

March 19, 2020